

## **Abstract**

### **Child Support Network: A Service Based Guidance and Advocacy Approach**

#### **Hayat Sende At A Glance**

Hayat Sende Association has been working for children under legal protection since 2007. It has been founded by a group of young care-leavers. It has 2 full-time, 2 part time workers. It has been in a lot of national and international networks since its inception. It is a right-based organization and so far implemented too many projects for the social inclusion of caretakers and careleavers. It has also implemented #18istooearly, #stoporphanagesuicides and so on.

#### **A Service Based Guidance and Advocacy Project**

##### **The Problem**

Caretakers and careleavers have many disadvantages to get an equal foot into life. Foster care and adoptive families have also faced many problems in their processes.

##### **Target Group**

Hayat Sende works for disadvantaged children that live in legal protection. There are about 20.000 children under legal care (foster care, love homes, children homes, child support centers). Every year 1.200 youngsters get out of the institutions. 700 children are adopted yearly.

##### **The Solution**

Hayat Sende now has a desire to improve its 3A(Access to information, advice, advocacy) capacity via its Children Support Line. This line was founded 3 years ago and is available for caretakers and careleavers. Last year, Hayat Sende also prepared a guideline for careleavers and now has a desire to make it work via a mobile app.

##### **The Steps**

###### **Step 1: Child Support Network**

Hayat Sende has started a project named Child Support Network. Every year about 100 person submitted their application to get help from the line. There are about 30 professionals (lawyers, psychologists, social service experts and so on) that work voluntarily.

## **Step 2: Careleaver Guideline**

In line with the findings of this line, Hayat Sende has started a new project for the careleavers. In this project, Hayat Sende has prepared and published a document named "Careleaver Guideline".

## **Step 3: The Way Ahead: A Mobile App**

Now, Hayat Sende desires this guideline to give service via app to the children and careleavers. This will be an holistic app to disseminate job and intern announcements, matching children and youngsters with the professionals and so on. The findings of the app will be also published and used for the lobbying and advocacy efforts. To reach this aim, Hayat Sende

- employ one communication and one advocacy expert
- prepare a mobil app,
- disseminate this app via a communication campaign.

With the realization of the project,

- All caretakers and careleavers can reach any needed guidance in case any need arise,
- They will be matched with the experts,
- Job and intern announcements will be disseminated via mobil app,
- The statistics of the users will be shared via public and used for lobbying and advocacy efforts,
- The project will be a model for all Turkish NGO ecosystem as a 3A model.

## **The Risks**

It is hard to reach the caretakers and careleavers without cooperation of governmental organizations in Turkey. These agencies are very reluctant to cooperate with the NGOs. To overcome this risk, Hayat Sende will make cooperation with the Turkish Psychologists Unions and Social Service Experts' Association.

## **Budget**

- Mobile App - 8.000 Dollar (will be co-financed by Hayat Sende via crowdfunding. Indeed, TUSEV Destekle Değiştir Fund decided to support the line but because of the pandemy, the event was cancelled.)
- Communication Expert - 12.500 Dollar

- Advocacy Expert - 12.500 Dollar